

P R O B L E M

When freight cars are sent to contractor shops for repairs, the tracking of the cars and review of the repair estimates is a time-intensive and typically backlogged process. Time spent holding freight cars for repairs while estimates are created, submitted, and reviewed results in lost revenue. Car Owners need to reduce this time to get revenue-producing cars back on the track as quickly as possible. In addition, the car needs to be repaired by the facility closest to the car that can complete the repair at the lowest price.

S O L U T I O N

The Contract Shop Management System provides the ability to determine the best facility to repair a damaged car and to track the car's arrival. In addition, the application provides the ability to decrease the amount of time needed to review and approve contractor estimates by automating specific review functions, delimiting estimates that need manual review, and automating estimate approval notification. This automation not only reduces time spent generating, validating, pricing repair estimates, it also ensures the estimate is correct and the amount to be paid is valid.

SYSTEM CAPABILITIES

- Track Car Disposition
- Provide Contractor List
- Receive Electronic Contract Estimate
- Review Contract Estimate
- Send estimate response
- Receive/Review Final Invoice



FROM DISPOSITION TO REPAIR

Disposition Car

- Our system assists the car owner in determining where to send the car by providing a list of contract shops by location.
- The car owner is able to establish a rating for each shop based on reputation and billing rates.
- The car owner can track the movement of the car to and from the shop.

FROM DISPOSITION TO REPAIR (Continued)

Submit Repair Estimate

- The contractor is able to submit a repair estimate to the Contract Shop Management System using Wabtec Global Services CRB application, or by integrating the CRS to their own car repair billing application.
- An automated review is completed on the submitted estimate to ensure the repair follows AAR rules.
- The estimate is auto approved or held for further review and revisions.
- The car owner is able to review the estimate, approve repairs by detail line, enter comments, request the use of owner's material, or reject the estimate

Estimate Approval/Rejection

- Once the estimate is approved, notification is immediately provided to the contract shop to begin repairs. Any additional repairs found after the initial approval can be added to the estimate and sent to the car owner for approval while work continues on the approved repairs.
- If the estimate is not approved, notification is provided to the contract shop for estimate renegotiation and revision.
- When the car is repaired, the car's release date is updated. The final invoice is then submitted to the car owner and the Contract Shop Management System completes a comparison of the approved charge to the actual charge to approve the invoice for payment.

B E N E F I T S

Reduction in time spent:

- Determining Car Disposition
- Reviewing Estimates
- Reviewing Final Invoices

Tracks car as it moves to the shop and is released

Automates quality processing.

Automatically identifies estimates not in accordance with AAR rules.

Determines non-billable repairs based on leased car agreements and responsibility.

Reduction in management efforts to review and correct repair estimate and final invoice.

To learn more, call 1-877-922-2627 or visit www.wabtecglobalservices.com